



Golf Saskatchewan

Tournament Cancellation / Withdrawal Policy

1. Cancellation / Withdrawal Request:

- a. Cancellation / Withdrawal requests must be submitted one (1) week prior to the event.
- b. All requests submitted prior to the cancellation deadline will receive a refund of the tournament cost, minus a \$25 administrative fee.
- c. If a participant withdraws from an event after the cancellation deadline has passed, the player may not receive any amount of refund. (\$0.00)

2. Submitting a Cancellation / Withdrawal Request – No Exceptions:

- a. All cancellations must be submitted by one of the methods below and directly to the Tournament Director:
 - i. Via e-mail, to **Carson Olson**,
Manager of Sport & Championships colson@golfsaskatchewan.org,
 - ii. By registered mail to Golf Saskatchewan
510 Cynthia Street, Saskatoon, SK S7L7K7, or
 - iii. Text with a voice mail confirmation, 306-852-7727.
- b. All cancellation / withdrawal requests must include the following information:
- c. Name of Event, Participants Name, Contact Telephone Number
- d. Please include the *Reason for Cancellation*.

3. Medical/Emergency Cancellation / Withdrawal Policy:

- a. Exception for compassionate reasons, or
- b. Medical conditions substantiated in writing, by a doctor.
- c. Documentation must be scanned and sent via e-mail for verification of medical or family emergency to receive the refund (less admin fee).

4. Refunds:

- a. Payments made with a credit card via Golf Genius (Tournament Management Software) will be refunded back onto the same credit card used.
 - i. If your credit card has been cancelled, another payment arrangement can be made with Golf Saskatchewan.
- b. Payments made via e-transfer may be refunded by e-transfer or cheque.

5. Start a Championship:

- a. If you play **one shot** in a championship event (for example tee off on the first hole), a refund will not be issued.
- b. If you are **disqualified** from an event or **withdraw** after the start of the championship, a refund will not be issued. * Subject to a review/discussion.

6. Failure to Comply:

- a. Failure to comply with the tournament cancellation / withdrawal policy may result in exclusion from future Golf Saskatchewan sanctioned events.