



# Golf Saskatchewan

## Tournament Cancellation Policy

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### 1. Cancellations:

- Cancellation requests must be submitted one (1) week prior to the event the player wishes to withdraw from.
- All requests submitted prior to the cancellation deadline will receive a refund of the tournament cost **minus** a \$25 administrative fee.
- If a participant withdraws from an event after the cancellation deadline has passed, the player will not receive a refund. No exceptions.

### 2. Submitting a Cancellation Request – No Exceptions

- All cancellations must be submitted in written form via e-mail or by mail.
- Cancellations will not be accepted via phone call, text or voice message.
- All cancellation requests must include the following information:
  - Name of Event, Participants Name, Contact Telephone Number
  - Reason for Cancellation

### 3. Medical/Emergency Policy

- Exception for compassionate reasons or medical conditions substantiated in writing by a doctor.
- Documentation must be scanned and sent via e-mailed for verification of medical or family emergency to receive full refund of tournament cost.

### 4. Refunds:

- Payments made with a credit card via Golf Genius (Tournament Management Software) will be refunded back onto the same credit card used.
- Payments made with cash, cheque and or e-transfer will be refunded by cheque.
- If you play one shot in a championship event (for example tee off on the first hole), a refund may not be issued.

### 5. Failure to Comply:

- Failure to comply with the tournament cancellation policy may result in exclusion from future Golf Saskatchewan sanctioned events.